#### Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here:

www.surreycc.gov.uk/busoperators

#### **Bogus callers**

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit <a href="https://www.surrey.gov.uk/stopcoldcallers">www.surrey.gov.uk/stopcoldcallers</a>

#### **Noise**

There will be some noise but we will try to keep this to a minimum.

## Who is doing this work?

The council's contractor Hazell and Jefferies Ltd will be carrying out these works on our behalf.

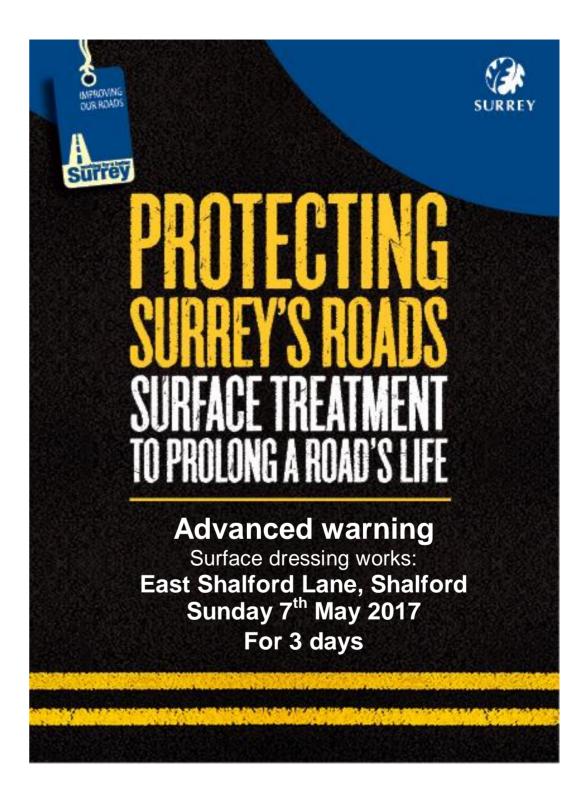
### Contact us

- www.surreycc.gov.uk/highways
- © 0300 200 1003 (Monday to Friday 9am to 5pm)
- Contact Centre, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN

#### **Customer feedback**

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the enclosed freepost feedback form and quoting reference number **WCT – SD17-2003** 

We apologise for any delays this work causes and thank you for your cooperation and patience.



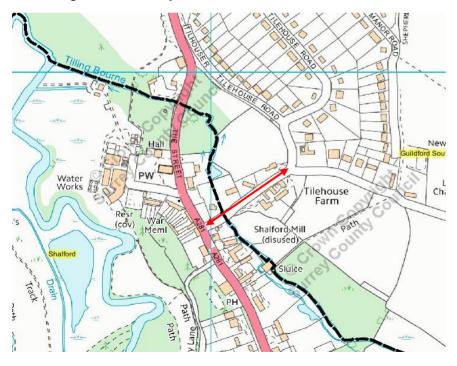
### **Details:**

Sunday 7<sup>th</sup> May 2017 Working Times: 07:00 – 17:00 For 3 days Road Closed

Please look out for advance warning signs on site for any date changes or check www.roadworks.org

### What is surface dressing?

- Surface dressing involves using bitumen emulsion on the carriageway and then spreading chippings over the entire road surface from kerb to kerb.
- We return to sweep away any loose chippings three times usually 24 hours and 48 hours after the initial work and then again seven days later.



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### Information for residents and businesses

East Shalford Lane will be closed whilst we carry out works on the extents shown.

There will be a signed diversion route in place.

We will make sure you can get to and from your house or business but there may be times when delays are unavoidable. Talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

- This type of work is weather dependent and bad weather means the work will be rescheduled.
- Please keep the road free from parked cars. Please park elsewhere on the day we're working otherwise your vehicle may be towed away.
- If we're unable to work on the date on the front of this leaflet please make sure the road is left clear of vehicles the following working day.
- You can park on the road once the surface dressing is completed and you don't have to park elsewhere when we sweep the loose chippings.
- For a few days after the work and during prolonged spells of hot weather, the surface may still be sticky and could easily be carried into your home on shoes. This can easily be removed using white spirit or Eucalyptus oil.
- Any road markings will not be able to be replaced until after the final sweep has taken place.

If one of our signs has been left behind, please help us by reporting it.

www.RemoveThisSign.com

Road Closure / extent of works: